

Using the Clock Exceptions Report

time-help.frontlineeducation.com/hc/en-us/articles/115003454847-Using-the-Clock-Exceptions-Report

The "Clock Exceptions" report is a quick way for you to search for answers related to Clock Exceptions, such as:

- Are there timesheets with missed punches?
- Is my staff clocking in on schedule?
- Is a staff member trying to get paid for extra time by clocking in early or staying late?
- Are any staff members consistently late?
- Are there specific staff members who consistently require supervisors to make corrections?

The Clock Exceptions report can help you answer these questions and any more you might have!

This report is primarily used for monitoring those who use the web clock/kiosk.

Reports > People, Time, & Payroll > Clock Exceptions

At the top of this report you can select a date range, location, job type, and mark the exceptions you want to see. To select a date range, click the text box beside the calendar icon to type in the date range, or click the calendar icon to select the date from a pop-up calendar.

REPORTS > CLOCK EXCEPTIONS

Clock Exceptions

Date Range: 09/03/2015 09/10/2015

User Type: Any **User Status:** Any

Search for User:

Narrow by Location:

- All Options
- Bridge Street Elementary School
- Elementary Schools
- George Washington Elementary School
- Virginia Ave Elementary School
- Whitehorse Road

5 selected [Clear](#)

Narrow by Job Type:

- All Options
- Bus Driver
- Custodian
- Custodian (Call-Back)
- Food Service
- Itinerant Teacher
- Library Aide

17 selected [Clear](#)

Narrow by Exception:

- All Options
- Early In - Actual
- Early Out - Actual
- Late In - Actual
- Late Out - Actual
- Missed In - Actual
- Missed Out - Actual

16 selected [Clear](#)

[Run Report](#)

You can also search for a specific user's name. Simply click in the text box and type the name.

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16 selected [Clear](#)

[Run Report](#)

You can narrow your search by location, job type, or exception. To select an option, check the box beside it by clicking it. To select all options within a category, like "location" for example, check the box beside "All Options".

If you are looking exclusively for missed punches, filter your search by only checking the box by 'Missed Out-Adjusted' under the 'Narrow by Exception' column.

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To clear your selections, click the **Clear** button underneath the section you want to deselect.

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When you are ready, click **Run Report**.

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A list of clock exceptions sorted by day, user, location, job type, schedule details, exception details, event details, and comments will appear on the same page. Each user's clock exceptions will be organized by date-range from most recent to oldest.

Under the "Schedule Details" column, you can see the scheduled time the user was supposed to work. The IN and OUT times under "Event Details" are the actual times the user signed in and out.

Day	User	Location	Job Type	Schedule Details	Exception Details	Event Details	Comments
Wed, 09/02	EMPLOYEE Jillian, Dennis	Virginia Ave Elementary School	Food Service	11:30 AM - 12:00 PM 12:30 PM - 02:00 PM	Early Out - Adjusted	IN: 11:30 AM OUT: 12:00 PM	None None
Wed, 09/02	EMPLOYEE Jillian, Dennis	Virginia Ave Elementary School	Food Service	11:30 AM - 12:00 PM 12:30 PM - 02:00 PM	Late In - Adjusted	IN: 12:30 PM OUT: 02:00 PM	None None
Tue, 09/01	EMPLOYEE Carey, Ben	Virginia Ave Elementary School	Food Service	10:00 AM - 02:00 PM	Late In - Adjusted Late Out - Adjusted Hand Entered/Changed	IN: 10:15 AM OUT: 02:30 PM	None "I entered these times for Ben - JP"

If you would like to export the list, click the **Export** button at the left upper corner of the report.

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To see a user's details page, click the user's name.

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